

CRITERIA FOR REPLACEMENT OF LOST OR DAMAGED ITEMS

Books

All items must be new and of the same format and edition.
No used copies will be accepted.

- Hardback for hardback.
- Paperback can be replaced with a hardback.
- Same edition or newer.

DVDs

All items must be new and of the same format and edition.
No used copies will be accepted.

- MUST be region 4 compliant.
- Must be same edition and number of discs (e.g. 2 disc anniversary editions cannot be replaced with a single disc edition).

